

What will happen when my Direct Debit term expires?

After the expiry of your Direct Debit term, debits will roll over & will continue until you request us to cease debiting from your account. To request a stop of Direct Debit, you are required to notify us in writing with 4 weeks notice, by either sending an e-mail through admin@pilates.net, or by sending a fax to our the office on 02 8920 2633.

Can I place a hold on my membership?

Yes. The minimum hold is 2 weeks and maximum 6 weeks in any 12 month period and a fee of \$20 per fortnight applies. Holds must be requested in writing to admin@pilates.net with 4 weeks advance notice.

Are there other benefits available through my membership?

As a loyal client of Body Control Pilates Studios, you will also receive a **FREE** one hour private session every four months . The private session **must** be taken within **2 weeks** of the end of the four month period. They may **not** be carried over or transferred.

Is there an incentive for me if I introduce a new client?

You will receive 2 weeks and 4 weeks FREE membership if your referral books a 6 or 12 month Direct Debit.

For our non Direct Debit clients, you will receive **TWO WEEKS** of **FREE** sessions if you introduce a client who purchases a minimum of 20 sessions.

BODY CONTROL PILATES STUDIOS STUDIO HOURS



NORTH SYDNEY

Monday	6.30-12.00	4.30-8.00
Tuesday	-	-
Wednesday	6.30-12.00	5.30-8.00
Thursday	-	-
Friday	6.30-12.00	-
Saturday	8.00-12.00	-

BONDI JUNCTION

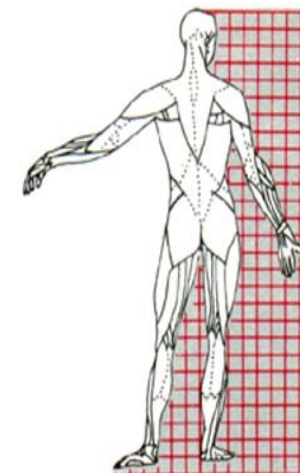
Monday	6.30-12.00	4.00-8.00
Tuesday	8.00-12.00	-
Wednesday	6.30-12.00	4.00-8.00
Thursday	8.00-12.00	-
Friday	6.30-12.00	-
Saturday	8.00-12.00	-

alternating

Both studios are closed on Sundays



Body Control Pilates Studios are fully accredited members of the Pilates Institute of Australasia.



BODY CONTROL MENEZES PILATES STUDIOS

Tel: (02) 8920 2622

Investment Schedule
Direct Debit
Studio Times
&
FAQ's

PRICE STRUCTURE

Initial Private consultation—\$150.00

STANDARD SESSIONS

10 Sessions \$40.00 — valid 5 weeks
20 Sessions \$770.00 — valid 10 weeks

UNLIMITED CLASSES

1 Month \$450.00
3 Months \$1200.00

CONCESSIONS

10 Sessions \$350.00*

Only for F/T students u/25 & pensioners with Benefits Card

* time limit of 5 and 10 weeks apply.

DIRECT DEBIT OPTION

Unlimited Classes!

6 Months \$175.00#

Direct Debit deducted fortnightly.
\$1.95 processing fee applies

Terms and conditions

Prices and opening times subject to change without notice.

Charges apply for cancellations within 24 hours and for no shows.

All sessions by 24 hour advance appointment.

All sessions are up to 1.5 hours long.

FAQ's

Why Direct Debit?

The Direct Debit method is the easiest and cheapest payment option available for those who wish to attend regularly and gain the most out of their Menezes Pilates program. You can save up to 60% over session rates.

Who conducts the payments?

FFA PaySmart are one of the leaders in servicing the Direct Debit payment options in Australia. With a long and successful history in Direct Debit system set ups, they are the most commonly used service provider throughout many well known fitness establishments in the country. They are safe, reliable and dependable.

How does Direct Debit work for me?

Because you are committing yourself to changing your lifestyle, we are committed to the same goal by offering you a more convenient payment option. The Direct Debit occurs on a fortnightly basis and is deducted from your bank account or credit card as supplied by you. By choosing Direct Debit as an option, upfront payment is not a burden.

What happens if I cancel a class?

If you cancel a class within 24 hours that class is counted as one of the three permitted per week. If you are on unlimited classes this cancellation policy does not apply.



What charges are involved in setting up Direct Debit?

There is a \$1.95 transaction fee which goes directly to PaySmart and a once only setup fee of \$20.00. There are no additional fees for debits made directly from your bank account or for credit card. Your first monthly payment is made by cheque or credit card when signing the forms. This allows for us to arrange the specific dates allocated by PaySmart for the fortnightly debits.

What if I want to cancel during the initial contract period?

A 50% cancellation fee will apply. The cancellation fee is taken from the remaining portion of the overall Direct Debit plan. For example, if you wish to cancel after only 4 months of an initial 6 month plan, 50% is charged as a cancellation fee for the remaining 2 months.

Can I attend unlimited classes?

Yes, for no extra cost! However, every three "no-shows" or "cancellations" will incur a loss of one week from the membership.

DIRECT DEBIT BONUS!

If you sign your direct debit forms at the time of your initial consultation you will receive your initial consultation at: 50% off for 6 month DD

If you cancel during the contracted term, the initial consultation fee if repayable in full.

exercise for the mind, body and wellbeing